

Somerset West and Taunton Department for Transport Escooter Trial

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Trial Background

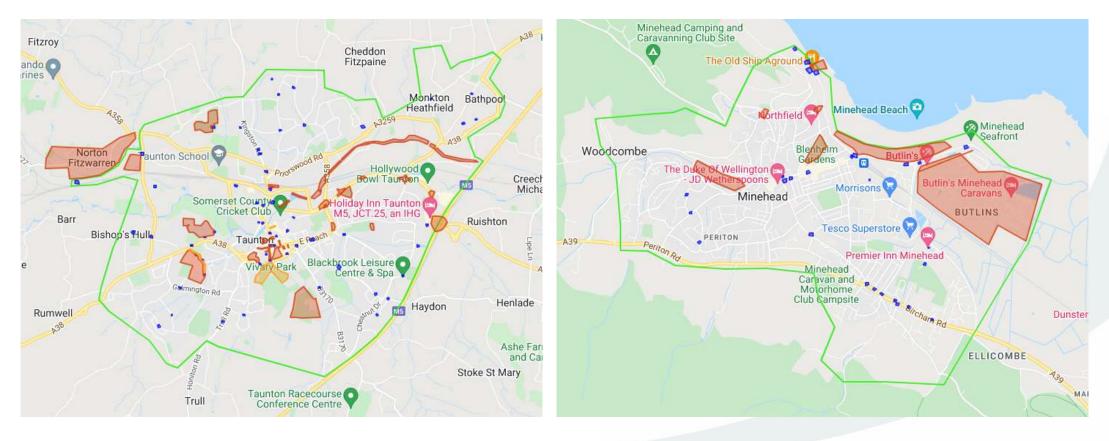
- Rental escooters legalised July 2020
- Support 'green' restart of local travel during the pandemic
- Data capture to inform decision making regarding future legislation
- 31 live Local Authority trials
- Procurement process to appoint an escooter operator
- Zipp manage the SWT scheme in Taunton and Minehead
- Escooters classified as a motor vehicle
- Users must be 16+ with a provisional/full driving licence
- Taunton started October 2020 and Minehead started June 2021
- Trial end date 30 November 2022



How the Scheme Works (Service Areas)

Taunton

Minehead



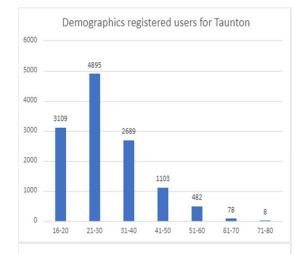
Escooter Usage To Date

Weekly Stats from Zipp up to 8th May 2022

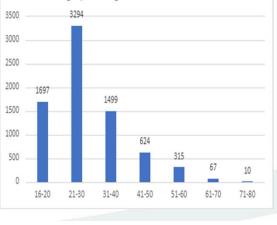
	Taunton	Minehead
Registered Users Total Number of Rides	12,364 92,618	7,506 19,550
Total Distance Travelled	182,003 miles	30,458 miles
Average Trip Length	2.08 miles	1.68 miles
Average Trip Duration	00:15:37	00:16:14
Average Speed	7.98 mph	6.23 mph
Total Time Spent on Scooters	24,114 hrs	5,287 hrs

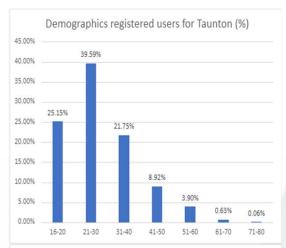
Age of Riders (Number and Percentage of Rides)

	Taunton Scheme Started 30 October 2020		Minehead Scheme Started 5 June 2021	
Age Range	Number of Riders	Percentage of Riders	Number of Riders	Percentage of Riders
<mark>16-20</mark>	<mark>3109</mark>	<mark>25.15%</mark>	<mark>1697</mark>	<mark>22.61%</mark>
<mark>21-30</mark>	<mark>4895</mark>	<mark>39.59%</mark>	<mark>3294</mark>	<mark>43.88%</mark>
<mark>31-40</mark>	<mark>2689</mark>	<mark>21.75%</mark>	<mark>1499</mark>	<mark>19.97%</mark>
41-50	1103	8.92%	624	8.32%
51-60	482	3.90%	315	4.19%
61-70	78	0.63%	67	0.89%
71-80	8	0.06%	10	0.14%
Totals	12,364	100%	7,506	100%

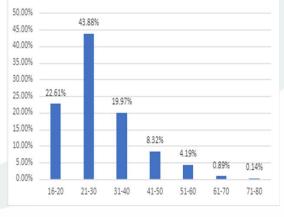


Demographics registered users for Minehead





Demographics registered users for Minehead (%)



Age of Riders (Top Ten Users and Users Aged 16)

Top Ten Users

	Taunton Scheme Started 30 October 2020		Minehead Scheme Started 5 June 2021	
Rank	Age of User	Number of Rides	Age of User	Number of Rides
<mark>1</mark>	<mark>28</mark>	<mark>306</mark>	<mark>21</mark>	<mark>387</mark>
2	46	277	18	301
3	39	261	31	185
4	21	260	17	180
5	35	254	56	142
6	21	237	35	137
7	18	229	18	126
8	23	214	19	120
9	29	205	17	116
10	21	203	35	114

Users Aged 16

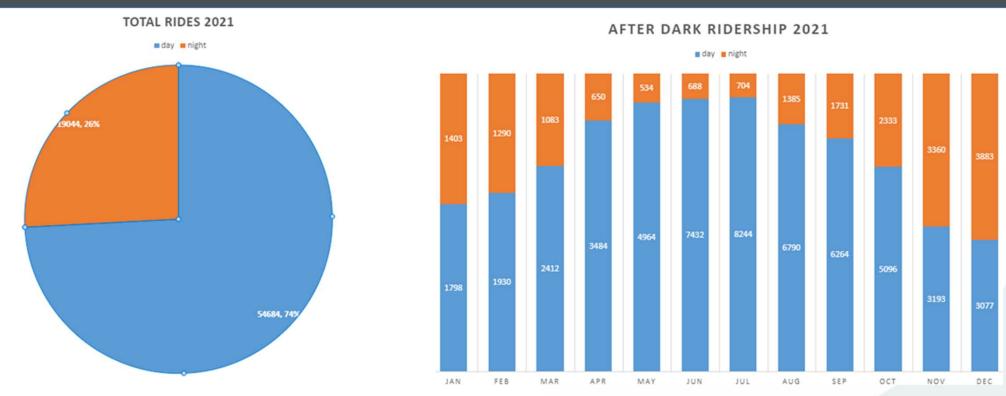
Whilst the minimum legal age to ride an escooter is 16 the number of registered users at that age is very low.

- 150 in Taunton
- 1.21% of all Taunton users
- 23 in Minehead
- 0.31% of all Minehead users

The number of rides for those users is also very low.

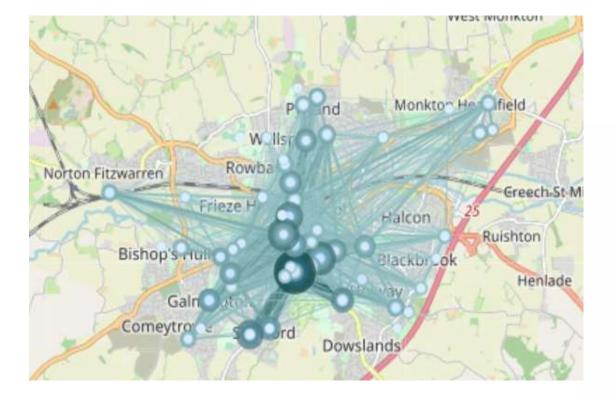
- 1,609 in Taunton
- 1.74% of all rides for Taunton
- 135 in Minehead
- 0.69% of all rides in Minehead

Day and Night Time Usage During 2021



- Operating hours were 6:30am to 10:30pm, now 5:00am to 10:30pm
- Daylight hours from WorldData information website
- Daytime rides 54,684 which was 74% of all rides
- Night-time rides were 19,044 which was 26% of all rides

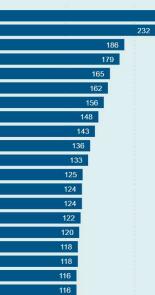
Parking Bays and Journey Flow (Taunton)



57 Parking Bays

Wood Street Car Park to Wood Street Car Park Upper High Street to Upper High Street Pippin Rd 2 to Pippin Rd 2 Station / Belvedere Road to Station / Belvedere R.. Taunton Football Club to Taunton Football Club Hair Academy to Hair Academy Priory Avenue to Priory Avenue North Street to North Street Galmington Rd to Galmington Rd QueensWay to QueensWay St. Andrew's Road to St. Andrew's Road Bridgwater & Taunton College 2 to Bridgwater & ... Great Western Way to Great Western Way Ladymead road to Ladymead road Wellsprings Rd to Wellsprings Rd Richard Huish College to Richard Huish College George Street to George Street Sherford Road to Sherford Road Lyngford Park to Lyngford Park Billet Street to Billet Street

Upper High Street to Richard Huish College Upper High Street to Trull Rd Taunton Warehouse to Galmington Rd Wood Street Car Park to Musgrove Park Hospital 2 Station / Belvedere Road to Musgrove Park Hosp. Trull Rd to Upper High Street Upper High Street to Sherford Road Taunton Warehouse to Taunton Football Club Taunton Warehouse to Richard Huish College Richard Huish College to Upper High Street Station / Belvedere Road to Wellsprings Rd Taunton Warehouse to Mountway Road North Street to Station / Belvedere Road Taunton Warehouse to Bridgwater & Taunton Coll.. Wood Street Car Park to Mountway Road Sherford Road to Upper High Street St. Andrew's Road to North Street Station / Belvedere Road to North Street Hair Academy to Taunton Football Club Taunton Warehouse to Musgrove Park Hospital 2



579

397

358

270

232

229

224

217

194

188

188 183

166

162

154

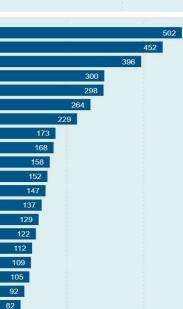
Parking Bays and Journey Flow (Minehead)



27 Parking Bays

Warren Road 3 to Warren Road 3 Esplanade to Esplanade Butlins Entrance to Butlins Entrance Specsavers to Specsavers Quay West 2 to Quay West 2 81 Book St to Book St Warren Road 2 to Warren Road 2 Minehead Harbour to Minehead Harbour Alcombe Newsagen to Alcombe Newsagen The Avenue to The Avenue Alcombe Pharmacy to Alcombe Pharmacy Exmoor Way to Exmoor Way King Edward Road to King Edward Road Warren Road to Warren Road Garden Way to Garden Way A39 to A39 Bancks St to Bancks St

> Specsavers to Warren Road 3 Warren Road 3 to Specsavers Esplanade to Warren Road 3 Warren Road 2 to Warren Road 3 Warren Road 3 to Esplanade Esplanade to Specsavers Specsavers to Esplanade Warren Road 3 to Butlins Entrance The Avenue to Warren Road 3 Warren Road 3 to The Avenue Warren Road 2 to Specsavers Warren Road 3 to Warren Road 2 Butlins Entrance to Warren Road 3 Esplanade to Butlins Entrance Specsavers to Butlins Entrance Esplanade to Warren Road Warren Road 2 to Esplanade Specsavers to Warren Road 2 Esplanade to Minehead Harbour Warren Road 3 to Bancks St



821

503

Carbon Savings – Data Collection Survey



Taunton Carbon Savings		
Total Miles	182.003	
Emissions Per Mile	0.404 kg *	
Average Distance Replacing Car Journeys	56%	
Indicative Carbon Savings	41.4 Tonnes	

Minehead Carbon Savings		
Total Miles	30,458	
Emissions Per Mile	0.404 kg *	
Average Distance Replacing Car Journeys	12%	
Indicative Carbon Savings	1.4 Tonnes	

*0.404kg comes from the United States Environmental Protection Agency

DfT Data Collection Survey

Data used to calculate carbon savings

To Calculate Indicative Carbon Savings

Data for all rides where the user said they would have taken a car if they had not used an Escooter

- Taunton 41.4 Tonnes
- Minehead 1.4 Tonnes

15% of rides have replaced a private car journey

Changes During the Trial



- Learnings from early • trials
- **Operating hours** ٠
- **Registration numbers** ٠
- Safety stickers ٠
- Street signage ٠
- Promotions (NHS, ٠ world car free day, 1, 7 and 30 day passes)







Zipp



















Incidents and Accidents – Monthly Stats From the Police

	Taunton Scheme Started 30 October 2020		Minehead Scheme Started 5 June 2021		
Month	Year	Non-Trial Related	Trial Related	Non-Trial Related	Trial Related
November	2020	4	5	N/A	N/A
December	2020	3	3	N/A	N/A
January	2021	4	9	N/A	N/A
February	2021	10	1	N/A	N/A
March	2021	7	3	N/A	N/A
April	2021	12	0	N/A	N/A
May	2021	13	0	N/A	N/A
June	2021	23	0	2	1
		Taunton and Minehead		Taunton and Minehead	
Month	Year	Non-Trial Related		Trial Related	
July	2021	27		2	
August	2021	13		2	
September	2021	16		2	
October	2021	5		0	
November	2021	13		2	
December	2021	14		5	
January	2022	27		1	
February	2022	23		3	
March	2022	13		8	
April	2022	24		6	

Monthly stats from the police

- All calls for all escooter incidents
- Both trial and non-trial
- Wide ranging, majority incidental to the report
- Increase in March/April due to component theft

Zipp stats

- Final Warnings Taunton 43
- Final Warnings Minehead 25
- Bans Taunton 8
- Bans Minehead 1
- Insurance Reports Taunton 6
- Insurance Reports Minehead 1
- No insurance claims

Escooter Accident 17/05/22 - Confirmed Detail

- Incident involving a female pedestrian and an escooter
- Just one scooter involved, although there was another youth on foot
- Victim never lost consciousnesses and there was no pool of blood
- Escooter involved was a Zipp scooter
- · Zipp have provided the police with information needed to make an arrest and interview the culprit.
- · Possible due to the requirement for all users to register their driving license when they first sign up
- All rides are tracked using GPS and Geofencing
- Escooters are classified as a motor vehicle, as such they fall under the Road Traffic Act. This
 places the same responsibility on the rider to comply with all Road Traffic Act laws as any car or
 motorcycle user.
- The police have confirmed the rider has been identified, formally interviewed and reported for two
 offences
 - 1. Driving without due care and attention
 - 2. Failing to stop at the scene of an injury collision and failing to report the collision to police.
- · Zipp have reported the accident to their insurers



"It is fortunate in a way that this was a Zipp scooter and not a privately owned one as the chances of identifying the rider would have been slim otherwise."

"I can only praise Zipp (particularly the Taunton branch manager). I was provided with very timely information to the riders identity and GPS data from his scooter, which ultimately left the subject with no choice but to admit his wrongdoing"

The Future for Escooters

The Queen's Speech, 10 May 2022 announced the Government's intention to introduce legislation on the future of transport as part of a Transport Bill.

Aims of the Transport Bill

- Create new regime for regulating micromobility
- Create a new, low-speed, zero-emission vehicle category
- · Establish regulation ensuring safety for users, pedestrians, and other road users
- Implement new rules to include robust technical requirements and a set of requirements for users
- Give powers to local transport authorities to shape and manage rental operations, for pedal cycles, e-cycles, and escooters

Decision Making

- DfT will consult publicly before any regulations for escooters and the rental schemes are made
- There will be no final decisions until the Transport Bill becomes law

Trial Status

- Current regulations for rental escooters still apply
- Private escooters remain illegal to use on public roads
- Trials will continue to run until 30 November 2022
- · No decision has been made about what will happen to trials after that date

Somerset West and Taunton

Department for Transport



Questions?